Ngc-17 Error Notices

Error Message	Resolution
Could not sync with GCB mainframe	Phone # was not working, try different # 486-2763, 486-2746 for Las Vegas, or Carson # 684-8185
Unable to load MCW32.DLL result comtools library not loading	A communication file is missing. Download the *communication file* under the NGC-17 link from our website and place this file in the Windows/System folder on your computer.
Error Code 4	Incorrect login name used in *communication setup*
Comport 5 or Unknown modem error -52	System only works with com1 and com2, check *communication port* # in *communication setup*
User Authorization Failure	Wrong password
Busy Code – 7	Foxpro could not find computer's modem, *communication port* # not entered correctly in *communication setup* or computer is on a network
Unknown modem error -1	System not finding modem, check *communication port* #
Detail Band too large to fit on page	Need new print driver, or try different printer. Or transmit to GCB and we will fax copy back
Bad Transmission – Form History File	User used EDI DOS username and password instead of NGC-17
No carrier code error code 3	9 included in phone number, but 9 is not needed to dial out. Remove "9"

NGC-17 Download Instructions

Go to our website at www.gaming.nv.gov and click on the Agency Forms and Applications link. Click the download link for the *NGC-17 Standard Financial Statement Filing Software and Documentation.*

Click on the Download link for *the Standard Financial Statement Software* and download the zip file *ngc17web.exe*. **Make sure you know which folder the zip file is being downloaded to**.

Once you have downloaded the zip file *ngc17web.exe* find the file on your computer and double click it. The WinZip Self-Extractor will pop up. Unzip the file and **note which folder the files are being unzipped to (this is noted in the WinZip Self-Extractor dialog box).** 9 files will be unzipped into the chosen destination folder.

Go to the 9 files and find the file *setup.exe* which looks like a *computer with a blue monitor screen*, the size is 73kb. Double click setup.exe and follow the setup instructions.

To open program after set up is complete:

Find the folder *GCBFILINGS* on your C drive. *This folder is created during the set up process.*

Double click on the *sf* application (*file looks like a fox*) located in the *GCBFILINGS* folder. You may want to create a shortcut and place it on your desktop

Other Info
Username   GCBFILER   Password   (same as last year)